

Guest House policy

Cancellation Policy

If cancelled up to 2 days before date of arrival, no fee will be charged / paid.

- If cancelled later or in case of no-show, the first night will be charged / paid.
- For multiple bookings of more than two rooms, then the 2 day limit will be increased to 14 days or agreed at the time of booking.
- If the Guest House double- books or needs to cancel a booking for any reason, then the above applies.

Children and Extra Bed Policy

All children are welcome.

- All children under 2 years stay free of charge when using existing bedding.
- All children under 2 years stay free of charge for cots.
- All older children or adults are charged GBP 30.00 per night and person for extra beds, this rate differs during all Goodwood events and bank holidays.
- Maximum capacity of extra beds/babycots in a room is 1.

VAT and Service Charges.

- VAT is included.
- Service charge is included.

Internet

- Wireless internet is available in the entire hotel and is free of charge.

Meal Plan.

- Full English breakfast is included in the room rate.
- There is no room service, all meals must be eaten in the restaurant.

Parking.

- Free Private parking is possible on site.
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Pets

- There are two rooms which pets are allowed in but when extra cleaning is required because of having the pet in the room, the full cost will be charged to the guest.
- All pets must sleep in their own bedding provided by the guest and any damage or staining must be notified immediately to allow the room to be cleaned.
- Pets are not to be left for any length of time by themselves in the room.